

QUALITY ALERT

Created By: HSEQ Manager

Authorised By: James Brown (HSEQT Director)

Business:	MIDA Civil Engineering Ltd		ALERT
Title:	Blocked Drains	Reference No:	QA008
Issued By:	Sam James	Issue Date:	5/6/23
Type of Alert:	Quality		
Subject:	Drains blocking immediately post occupation		
Operatives Affected:	Groundworkers		
Details:	Clients are experiencing customers having blocked drains early on in their occupation of a new home which is not the experience the customer or client wants in a new home.		
Action Required:	Check and flush through drain runs including the lateral to its main run and where possible the main run. Early occupations on a site may experience some back up in the main runs due to lack of self-cleansing velocities and may need checking.		
Further Information:	5.3.7 NHBC Design to avoid damage and blockages. NHBC Supplementary Resource 5.3/01 Drainage – connections to pre-formed inspection chamber bases.		
Method for Communication:	Briefing by Site Manager and documented on TBT sheet. Alert to be put up in site office.		